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Friday 30th March 2007

Dear Customer,

REF : RESTITUTION OF EMPTY CONTAINERS TO THAMESPORT QUAY STOCK

This bulletin is designed to notify you of a slight change to operational procedure at Thamesport, which is designed to deliver further enhancements in port efficiency for all users.

The change described below is the first phase in our planned introduction of the Central Haulier Booking system at the Port - which will in future lead to us commissioning a new 'East Park' Gate facility.

Therefore and with effect from 0600h on Tuesday 10th April 2007, all empty containers destined for Thamesport quay stock are to be booked in at Thamesport Drivers' Reception.

Drivers, upon booking in at Drivers' Reception, will be advised which gate complex they will be required to report to - either the Main Gate (for port container stacks) or the MCS Gate (for East Park).

Empty Container to East Park

If a driver has an empty container for delivery to the East Park and, thereafter, has a requirement to collect an import container from the port container stacks, they will be able to 'book in' for both jobs at the same time (i.e. as the driver reports to Drivers' Reception on arrival at the Port). 'Pager' devices will continue to be issued.

On such occasions, drivers will be required to proceed to the MCS Gate and enter the East Park for the delivery of the empty container. After unloading the container, drivers will be required to exit via the MCS Gate (outgate). At this point, the 'pager' issued for the Main Gate will be activated. If the required road transfer slot is immediately available, the 'pager' will sound - the driver is required to proceed safely and directly to the Main Gate.

Empty Container to Quay Stock

If a driver upon arrival at the Port is required to unload an empty container in the Main Yard area, they will be issued with a 'pager' device (as today), and will need to wait for a call forward (to Main Gate).

Empty Container to MCS Depot Stock

If the restitution of the empty container is to MCS stock, a driver should proceed directly to the MCS Gate for booking in there.

Please note that the second phase of our Central Haulier Booking system will follow soon (May 2007). At this point, the 'booking in' of empty containers for MCS stock will also transfer to Drivers' Reception. Naturally, when Phase Two is implemented, the current MCS Gate will be closed and replaced by the new East Park Gate complex (to be known as Gate No.2)

Further information about the content of this bulletin is available from our staff at Thamesport Drivers' Reception (Tel : 01634 273596).