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15 September 2010

TO WHOM IT MAY CONCERN

Dear Sir/Madam

RE: London Thamesport - Hazardous Declarations and Prior Approval Requests.

As you may be aware currently we receive hazardous information in various formats including fax messages pertaining to Dangerous Substances, which results in additional workload and the possibility of erroneous information being updated.

In view of the above we are currently programming our container control system to interface directly with Destin8 so that all hazardous details pertaining to Import, Export and ROB cargoes can be updated automatically and in real time.

This is currently progressing with a view to introducing in January 2011, at which time we will no longer accept details in any other format. I will send an update nearer the time, but I would urge customers to commence entering hazardous details on Destin8 and obtain prints from this system, which can be used in the interim to fax or send as e-mail attachments. This will assist to ensure smooth transition.

With respect to prior approval requests these are currently requested via fax/email and manual intervention is required to process. In order to streamline this process and with affect from Monday 4th October 2010 all requests for prior approval of Class 1, Class 7, UN2315, UN3151 and UN3152 will only be accepted via Destin8.

If you require any assistance regarding the functionality of Destin8 please contact M.C.P. Helpdesk (Tel No 01394 600200). Any specific questions relating to dangerous substances please contact our Dangerous Goods Officer Mr. John Meyrick (Tel No 01394 604540), or if you have any general questions relating to this letter please do not hesitate to contact the undersigned.

Yours sincerely

John Moore

HPUK Commercial Manager – Landside Operations.